

## **The Maintenance Statement**

This Maintenance statement is derived from the Corporate Maintenance Policy. The Company has designed policies and procedures to ensure that maintenance of all assets is performed effectively and efficiently so as to enhance productivity and to meet all the service level agreements.

WASCO aims to operate and maintain all its infrastructure effectively and efficiently by establishing a clear business process that assist in maintaining high levels of productivity and reduction in downtimes and service interruptions.

WASCO appreciates the importance of water as an essential resource for life, with wastewater as a by-product and, therefore commits to ensuring that all the customers receive uninterrupted quality service of water supply and sewerage.

WASCO Strives to:

1. Ensure that the water supply, sewerage and other facilities are well operated and maintained;
2. Minimize downtimes and service interruptions
3. Be fair and proactive when dealing with the operations and maintenance of water supply, sewerage and facilities;
4. Provide a framework that should be followed when operating and maintaining all the infrastructure related to water supply and sewerage;
5. Ensure that all WASCO employees are aware and conversant with their roles in the operations and maintenance of water and sewerage infrastructure.

Our maintenance plans include:

The preventive- include procedures to ensure that maintenance tasks are performed on schedule.

The predictive - predictive maintenance techniques shall be utilized to reduce equipment failure and reduce maintenance workload through the ability to identify approaching problems by tests and inspections.

Reactive maintenance (emergency) -Work which must be done immediately. Includes work to prevent injury to personnel or serious damage to equipment; work to correct

safety and fire hazards or extreme service failures; or work to prevent significant loss of production or work to prevent continued service interruption.