



# Newsletter

September 2016



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## WASCO proudly celebrates over 50 years of water and sanitation services

Tapping from a rich history even before 1966, WASCO has worked in Lesotho to provide clean water and sanitation services in all the ten towns in the districts. Its roots date back to the pre independence period during the British rule. It started as a government department under Power Station within the Ministry of Public Works. Its mandate was mainly to ensure that Resident Commissioner and Assistant Resident Commissioners' residents and offices had access to clean water and sewerage services. It became an independent unit within the same Ministry in the early 1960's where it was called the department of Water Works. During this time it started to extend its services beyond the Commissioner Resident's place now known as the Royal Palace to other areas in Maseru West, Old Europa, Queen II Hospital area, Sea Point, Stadium Area and Motimposo.

For Maseru, in those early days, the main source of water was wells at Sehlabeng and it supplied the entire population of about 7 900 to 32 000 through reservoirs situated at the Resident Commissioner's place. Wells and springs were also main sources of water supply in the other towns as well, in those early days.



Following independence in the late sixties to early seventies, the unit changed the name to Water Branch and it became semi independent as it had its own Chief Engineer whose focus was solely in managing the water utility whereas prior to that the Chief Engineer was also responsible for managing the Energy department (Power Station). Top management positions like that of the Chief Engineer were held by the British. It was during the Water Branch days when the first conventional treatment plant was established now commonly known as the Maseru Water Treatment Plant. This was as a result of the growing demand for water in Maseru. In 1992, the Government of Lesotho established Water and Sewerage Authority (WASA) while Water and Sewerage Company (WASCO) was established in 2010. The company's total shareholding is totally with the government of Lesotho through the Ministry of Finance and Water.

Currently WASCO proudly serves over 60% of the urban population with potable water.

# Phepelo ea Metolong e ntlafatsa merero ea katoloso ea phepelo ea metsi

WASCO e ts'oere ka matla hore phepelo ea metsi a Metolong e anele bohola ba sechaba se phelang litoropong tseo metsi ana a fihlang ho tsona. Ho ea ka mookameli lefapheng la phepelo ea metsi (Director Operations) Mofumahali 'Mamathe Makhaola, bohola ba libaka li se li fumana metsi a Metolong 'me kaha morero ona o ekelitse mothamo oa metsi, K'hamphani joale e lets'olong la ho atolosa phepelo ea metsi ho anetsa libaka tsohle tse leqemeng la metsi Maseru, TY, Roma esita le Morija. Ke ka lebaka lena morero oa phepelo ea metsi libakeng tse kang ha Foso, ho fihlela Maqhaka, ha Makhoathi, 'Masana le tse ling o seng o thakhohile moo ho seng ho phethetsoe liphuputso tsa sethathong tsa hore na metsi a ka fihla joang libakeng tse (feasibility study) 'me mothating ona, K'hamphani e kene lets'olong la ho fumana bo ramatsete ba tla ts'ehetsa phethahatso ea morero ona ka lichelete.

E le khahlametso ho sechaba sa ha Foso selemong sena sa lichelete, tlas'a morero o ts'ehelisoeng ke 'muso oa Lesotho ka lichelete ho isa metsi sechabeng se anngoeng ke komello, WASCO e tlo' etsa peipi ea metsi e tla isa metsi ha Foso le Marabeng ka lipompo tsa sechaba ha e ntse e emetse phethahatso ea morero oa phepelo ea metsi libakeng tse. Hona tlas'a morero ona, ho tlo' kopanngoa marang rang a phepelo ea metsi hore a hokahane le matamo a mabeli a maholo a metsi a hloekileng Teyateyaneng e leng taba eo e neng e le qholotso e neng e etsa hore karolo e 'ngoe ea toropo ea TY e se fumane metsi a Metolong. Libaka tse ling tsa toropo ea Maseru tse kang Khu-betsoana, Maseru East, likarolo tsa Moshoeshoe II le Temong li ntse li fepeloa ke setsi sa phepelo ea metsi Maseru 'me ho ea ka mofumahali Makhaola meralo e ntse e etsoa esita le ho fereha bafani ka lichelete hore ho etsoe lintlafatso tse hlokalang marang rang a phepelo ea metsi hore libaka tse na le tsona li fumane metsi a Metolong.

Leha K'hamphani e etsa mekutu hore ntlafatso ena e tsoela bohola ba sechaba molemo, e ts'oengoa ke tloaelo ea batho ba ntseng ba aha holim'a lipeipi tse tsamaisang metsi a Metolong. DO o hlalosa ha sena se etsoa haholo ke batho ba ileng ba kena lipuisanong le morero oa metsi a Metolong ho fana ka libaka tsa bona hore lipeipi tse na li tsamae 'me batho ba joalo ba ile ba ts'elisoa. "Ho ts'elisoa ke sesupo sa hore libaka tse na ha e sa le



*Thaba-Bosiu lihaseng moo peipi e 'ngoe ea Metolong e teratelloeng ka har'a jarete*

tse bona, empa ho bonahala ba bang ba kene lets'olong la ho retsisa majarete a bona ho khutlela libakeng tseo ba faneng ka tsona e be ba aha holim'a lipeipi kapa ba li teratella ka majareteng." DO o buile tjena. A thathiselletsa litaba tse na ka hore sena seo ba bang ba baahi ba se etsang se ka bea bophelo ba bona le ba sechaba se seng tlokotsing, kaha ha lipeipi tse na li phatloha joalo kaha ho ile hoa bonahala likhoeling tsa ho feta Lekhaloaneng le libakeng tse ling hore metsi a tsoa ka sekhahla hoo a ka senyang matlo esita le hona ho baka mafu a batho ba haufi le liketsahalo tse na tsa ho phahloha. Taba e 'ngoe e bonahalang ke hore bana ba bapalla holim'a litotoma tse entsoeng tsa tlhahlobo, ho koala kapa ho bula metsi (valve chambers) 'me sena e ka ba kotsi ho bona. Mofumahali Makhaola o ipilelitse ho sechaba ho ts'ehetsa WASCO ho loants'oa litloaelo tse na e le hore morero ona o se ke oa bakela sechaba mathata.

Setsi sa tlhoekiso ea metsi sa Metolong ke se sehlo haholo seo WASCO e qalang ho se sebelisa empa se tla ka melemo e mengata e kenyelletsang tlhahiso ea metsi a lekaneng tlhoko ea sechaba. Hape ho ea ka mofumahali Makhaola, setsi sena se na le mokhoa oa ho beha manganese taolong e leng ntho e neng e sa etsoe ke litsi tsa khale tsa tlhoekiso ea metsi, ka lebaka lena

tebello ke hore metsi a Metolong a hloke 'mala o mobe esita le monko. Hape tlas'a morero ona ho na le moralo oa boitokisetso ba likoluo a le maemo a ts'ohanyetso e leng ntho e neng e sa raloa hantle nakong ea ho feta litsing tse ling. Moralo ona o bonts'a hantle hore na metsi a nts'oe a le makae ho fepela noka ea Phuthiatsana hore e se ke ea cha e le hore bophelo ba batho, limela le liphoofolo tse neng li phela ka metsi ana li 'ne li phele. Hape moralo o hlakisa hore na nakong ea lipula tse matla ' ha letamo le ts'oloha sechaba se ka tsebisoa joang 'me sa etsang ho its'irelletsa khahlanong le sena.

Leha ho le joalo, morero ona o na le liqholotso tse 'maloa tse kenyelletsang ho phatloha h'a lipeipi ho bakoang ke lintho tse 'maloa Mofumahali Makhaola a supa hona e se mohlolo kaha "mathata a manyenyane a ka lebelloa morerong o mokana joalo kaha ho tloaelehile mererong e meholo ea engineering, ke ka lebaka lena ho nang le nako e behiloeng eo mokonteraka a ntseng a nka boikarabello tokisong ea mathata a mofuta ona e leng nako ea defects and liability," a rialo. A tiisa hore WASCO, mokonteraka ea ahileng marang rang a lipeipi 'moho le morero oa Metolong ba ts'oarane ka matsoho ho hlaola liphepetso tse hlahang le hore WASCO e tsebe ka botlalo lintlha tsohle tse amang phepele a metsi a Metolong hore e tle e atlehe ho etsa ts'ebetso e tsoileng matsoho.

*Letamo le leholo la metsi a hloekileng, Mpilo*

Ho sa le joalo bookameli ba WASCO esita le morero oa Metolong bo nts'itse polelo ea ho ngongoreha mabapi le ts'abeliso e mpe ea metsi libakeng tseo ho entsoeng lipompo tsa sechaba ho khahlametsa baahi ba metse eo lipeipi tsa Metolong li tsamaeang ho eona. Polelo e bonts'a hore ho fihlile tlhokomelong ea bookameli hore libaka tse nang le lipompo sechaba se hlatsoetsa moo, ba bang ba entse likhoebo tsa ho hlatsoa makoloi, ho noetsa lijalo le tse ling 'me sena e ne e se sepheo sa ho etsa lipompo tseena. Hape ts'ebeliso ena e mpe e thefula mothamo oa metsi Metolong hoo ho bonahalang hore metsi a teng a ke ke a hlola a jara lithoko tsa sechaba hoo baahi ba phelang Maseru, Mazonod, Roma, Morija le Ty ba ka iphumanang ba le leqemeng la metsi hoo ba tla etsetsoa phepele ka litekanyetso (rationing) haeba ts'enyoe e ntse e etsahala ka sekhahla sena. Kahoo sechaba ka baetapele ba sona e leng Marena, bakhethoa ba puso ea libaka esita le likomiti tsa ntlafatso metseng ba koptjoa ho ts'oarana ka matsoho le WASCO le Metolong Authority ho loants'a ts'enyoe ena.





*Letamo le leholo la metsi a hloekileng, Mpilo*

## **Mookameli a mocha oa WASCO o kopana le komiti ea metsi e Maseru**

Ea sa tsoa kena ts'ebetsong e le mookameli oa WASCO monghali Lehlohonolo Manamolela o ile a ba le seabo phutho-hong ea komiti ea metsi ea Maseru matsatsi a mararo feela a kene ofising ea bookameli ba WASCO, ka la 3 Phato. Kopano ena e bileng ntlokholo ea WASCO ke e 'ngoe ea letoto la likopano tsa k'hamphani le boemeli ba sechaba bo ileng ba khetheloa likomiting tsa WASCO tsa metsi litsing tsohle tsa ts'ebetso ea k'hamphani. Sepheo sa likopano tse na tse thakho-hileng ka Phupu ke ho tlahela likomiti ka tema eo k'hamphani e seng e e khathile holima liphephetso esita le lithahiso tse ileng tsa tekoa sebokeng se sehlo sa mafapha a chang a ts'ola

litabeng tsa phepele ea metsi le tsamaiso ea likhoerekhoere se neng se le Maseru ka Tlhakubele, Monongoaha.

Ha a fana ka molaetsa oa hae oa sehloho ho komiti monghali Manamolela o hlalositse hore lefats'e la Afrika le sesa ka har'a tahlehelo e kholo ea metsi ka lebaka la ts'ebeliso e mpe ea ona esita le tlhokahalo ea tlhokomelo ea mehloli ea metsi. A re ho hloka hore WASCO e ts'oarane ka matsoho ka matla le baetapele ba sechaba ba kang marena le bakhethoa ba puso ea libaka hore thuto ea paballo ea mehloli ea metsi le ts'ebeliso e hlokolosi ea metsi e finyelle sechabeng. Leha a bonts'itse hore

Kopanong ena WASCO e ne e emetsoe ke baokameli ba mafapha a 'maloa a kenyelletsang lefapha la tokiso ea marang rang, tlhahiso ea metsi, litemiso le limithara, likhoerekhoere, likhokelo tse ncha esita le likamano le sechaba. Mafapha ana a ile a tlahela komiti e meng ea meralo eo K'hamphani e ntseng e e kenya ts'ebetsong ho ntlafatsa lits'ebeletso 'me ba boela ba amela komiti tse ling tsa liqholotso tse khinang ts'ebetso ea WASCO.

E meng ea meralo eo komiti e ileng ea behoa leseling ka eona ke hore, kamor'a ho eketseha hoa mothamo oa metsi a ka anetsang phepelo ea metsi libakeng tsohle tsa toropo ea Maseru ka letamo la Metolong, WASCO e mothating oa ho lokisa lipeipi tse nang le mathata esita le ho atolosetsa phepelo ea metsi libakeng tse neng li se na phepelo ea metsi. Ho boetse ho fumanehile hore libaka tse ling tse bileng le metsi khale lipeipi li se li khathetse hoo phallo ea metsi e sa tsamaeng hantle 'me libaka tse joalo li kene meralong hore li ntlafaletswe phepelo ea metsi empa taba e khinang hore ntlafatso ena e etsahale ka sekhahla se hlokaahalang ke khaello ea lichelete. Ntlafatso e 'ngoe e kholo eo baokameli ba mafapha ba e tlahetseng komiti ke hore WASCO e boetse e ntlafalitse maqhama a ts'ebeliso le Lekhotla la Motse Moholo Maseru (MCC) merereong ea ntlafatso hore libaka tse raliloeng li fumane lits'ebeletso pele ho ba le meaho le hore moo lintlafatso tse kang litsela li ahoang WASCO e be le boemeli ho beha maemo leihlo hore ha ho be le ts'enyoo ea lipeipi. Leha ho le joalo khotalletso ke hore komiti ea bafani ba lits'ebeletso e ralang lintlafatso 'moho (infrastructural development committee) e tsosolose 'me e be boliseng ba mafapha a ikarabellang a 'muso a tla tseba ho e tataisa ho etsa mosebetsi.

Tse ling tsa liqholotso ke hore khaho ea marako a teratelang lits'a e baka ts'itiso tokisong ea marang rang a lipeipi e leng se akofisang tahlehelo ea metsi ha ho ena le ho phahloha kapa ho lutla hoa lipeipi. Taba e 'ngoe ke hore ho na le ts'ebeliso e bohlasoa ea metsi haholo ke likhoebo tse hlatsoang makoloi. Qholotso e 'ngoe ke hore baabi ba mobu ba tsoela pele ho fana ka lits'a libakeng tse phahameng tse bileng li

leng holimo ho matamo a WASCO a metsi a hloekileng 'me sena se baka ho phahama hoa lipalo tsa baahi ba sa atleheng ho fumana lits'ebeletso tsa metsi le likhoerekhoere. Ho qhalana hoa likhoere khoere mapatlelong a motse moholo Maseru le eona ke bo bong ba mathata a ileng a ts'ohloa phuthehong ena 'me mookameli lefapheng la likhoerekhoere monghali Letlama Jobo o ile a hlalosa hore libakeng tse kang seputana pela sebaka sa boithapollo bohlasoa bona bo bakoa ke lik'hamphani tse tsa hokelang marang rang a likhoerekhoere tseo li qhalleng lits'ila moo ho sa hlokaahalang, a supa hore leha ho le joalo beke le beke ba kena lets'olong le kopanetsoeng le 'Masepala (MCC) ho fumana beng ba liketso tsena e be ba koalooa metsi e le hona ho ba susumelletsa ho qhalla lits'ila ka mokhoa o bolokehileng bakeng sa tlhoko ea tikoloho.

Litho tsa komiti li ile tsa itlamba ho ts'ehetsa WASCO ho fetsetsa litaba tsena sechabeng 'me tsa ba tsa hlalosa hore ho bohlokoa hore mats'olong a eona a thuto, K'hamphani e ts'oarane ka matsoho le komiti. Leha ho le joalo ntlheng ea ho fumana bots'ehetsi ba komiti ho khotalletsa basebelisi ba metsi ho lefella lits'ebeletso, mofumahali Mofonase Hoohlo-Sakoane o ile a bua ka matla hore WASCO e ts'oanetse ho ts'oara ka thata ho batla mekoloto e saletseng morao makaleng a 'Muso le likhoebong tse kholo 'me moo ho nang le lesisitheho mafapha a joalo a koaloe metsi, a tiisa hore sena e ka ba thuto e matla ho sechaba, e se khotalletsang ho lefella lits'ebeletso tsa phepelo ea metsi le tsamaiso ea likhoerekhoere.

Tebello ke hore lintlha tsohle tse ts'ohluoeng phuthehong ena le tse ling tse bileng litoropong tse ling tsa naha li tekelloe bookameli e le hore bo ithute litlhoko le litabatabelo tsa sechaba hore nakong ea ho etsa meralo, litlhoko tsena li arajoe. Ka lehlakoreng le leng litho tsa likomiti tse kenyelletsang marena, bakhethoa ba puso ea libaka, litho tsa likomiti tsa ntlafatso esita le mekhatlo e ikemetseng ba lebelletsoe ho fetsetsa lintlha kholo tse tekiloeng likopanong tsena sechabeng.

# Morero oa nchafatso ea matamo a likhoerekhoere Roma o fokotsa ts'ilafalo ea tikoloho

WASCO selemo le selemo e kena boitlhabong ho sheba hore likarolong tsohle tsa ts'ebetso e phethahatsa sepheo le boikarabello ba eona ho fana lits'ebetso tsa phephelo ea metsi le tsa bohloeki ba tikoloho haholo ntlheng ea ho phutha metsi a lits'ila le likhoerekhoere. Ke boitlhabong bona moo ho bonahetseng hore ts'ebetso ea matamo a hloekisang likhoerekhoere Roma, ha e sa tsamaea hantle hoo tikoloho e ka amehang. Ke ka hoo K'hamphani e t'l'o kena morerong oa ho ntlafatsa matamo a hloekisang likhoerekhoere (sewer ponds) hona toropong ena.

Mookameli lefapheng la meralo ea mesebetsi e meholo

(Manager Engineering Design) Monghali Lebakeng Phooko o hlalositse hore mokhoa ona oa ho sebelisa matamo a hloekisang likhoerekhoere o sebelisa matamo a 'maloa'me metsi a tsamaea butle haholo hore likhoerekhoere li qithe le likokoana hloko li fele ka metsing. Metsi ana a hloeka ka mokhoa oa tlholeho, ka matla a letsatsi, moea, bacteria esita le bolele 'me letamo la ho qetela le ts'oanetse ho nts'a metsi a ka khutlelang tikolohong e le hobane a sena likokoana hloko kapa likhoerekhoere. Monghali Phooko a supa hore, ba ile ba hlokomela hore matamo a Roma ha a sa etsa ts'ebetso e tsoileng matsoho kaha metsi a ne a se a sa hloeka hantle 'me ho bonahala hape hore nelehetsano ea metsi, ho tloha leta-





mong le leng ho ea ho le leng, ha e sa tsamaea hantle. Monghali Phooko o tiisitse hore ts'ebetso ea ho ntlafatsa matamo ana e kenyelletsa ho kiba matamo a bonahalang a lutla e le hore metsi a tle a fetele moo ho nepahetseng e seng a monyele ka tlas'a mpa ea lefats'e a es'o fete methati eohle ea ho tsamaea matamo kaofela, hape ho t'l'o lokisoa hore neheletsano ea metsi e ntlafale hore metsi ana a se bake ts'ilafalo ea tikoloho le mehloli e teng ea metsi sebakeng sa Liphakoeng moo matamo ana a ahiloeng teng.

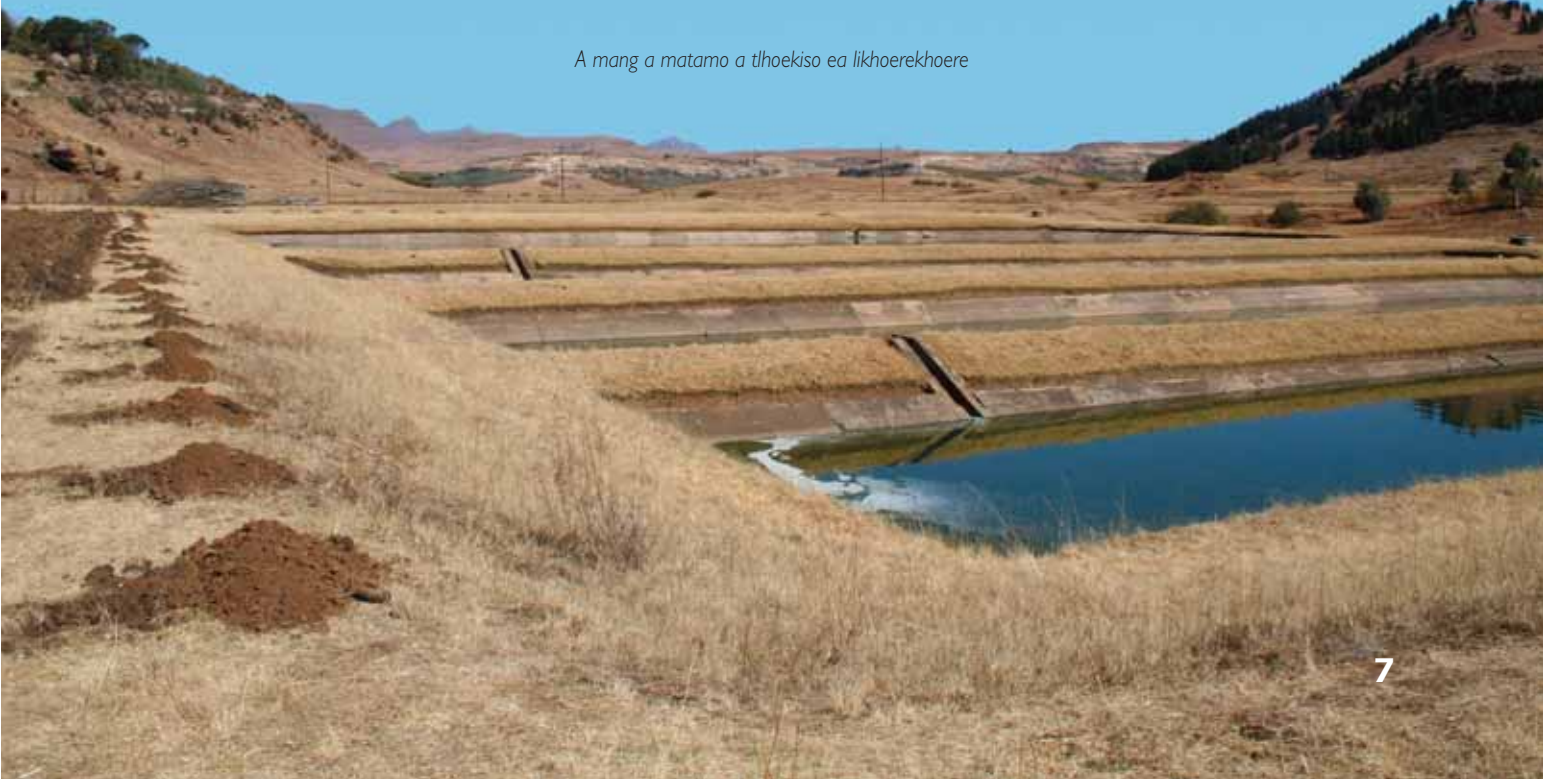
Mothating ona sehlopha se sebetsanang le moralo ona se qalile ts'ebetso eaho fumana mokonteraka ea ka fanang ka ts'ebetso. Mothati o hlahamang o tla its'etleha ntlheng ea hore ana mekonteraka e tla bont'sa thahasello e tla be e le ea boiphihlelo kapa che. Ho sa le joalo se se seng sa limetho ke likhakanyo tseo mekonteraka e reng e ka etsa t'ebetso eo ka tsona li bapisoa le likhakanyo tsa WASCO ho latela ts'ebetso.

Ho ea ka Swiss Federal Institute of Aquatic Science and Technology, tlhoekiso ea likhoerekhoere ka mokhoa oa matamo a sebelisang tlhaho ke mokhoa o ka sebelisoang linaheng tse

ntseng li hola e le ho khahlametsa sechaba ka lits'ebeletso tsamaiso le tlhoekiso ea likhoerekhoere molemong oa ho sireletsa tikoloho. Mokhoa ona o bile o sebelisa lihlahisoa tse bobebe tsa tlholeho 'me sechaba se unang molemo morerong ona se bile se ka ba le monyetla oa ithehela mosebetsi ka ho fana ka tse ling tsa lisebelisoa tse ahang matamo ana le litlhoko tse ling. E boetse hape ke mokhoa o bobebe ntlheng ea litjeo esita le tikolohong kaha o sa sebelise matla a motlakase 'me e bile moo matamo ana a leng teng ho se na ts'ilafalo ea tikoloho ka monko kapa lintsintsi, ha feela a ahiloe hantle.

Bookameli ba WASCO torotsoaneng ena ea Roma bo etsa boipiletso hore sechaba se libakeng tseo ho nang le marang rang a lipeipi tsa likhoerekhoere se hokele lipeiping tse na ho fokotsa sekhahla sa phallo ea metsi a lits'ila ka har'a toropo e leng taba e ts'oentseng baetapele ba sechaba haholo sebakeng sena. Ba libakeng tse hole le marang rang ba eletsoa ho tsoela pele ho nka boikarabello ba ho putha metsi a lits'ila a likoting tsa likhoerekhoere (septic/conservancy tanks) pele li lutla ho qoba ts'ilafalo ea tikoloho.

*A mang a matamo a tlhoekiso ea likhoerekhoere*





*Karolo ea motse oa Thetsane East*

## **Morero oa tsamaiso ea likhoerekhoere Thetsane East o ntlafatsa chebahalo ea tikoloho**

Morero oa tsamaiso ea likhoerekhoere o ahileng marang rang a lipeipi tsa likhoerekhoere motseng oa Thetsane East Maaparakobo o sa tsoa fiha pheletsong o tsoela pele ho ntlafatsa boemo ba tikoloho e neng e ts'oets'oetha metsi a lits'ila. Sena se boletsoe ke ba bang ba baahi ba motse nakong eo leselinyana la WASCO le neng le ba nonya maikutlo ka morero ona, ka phupu monongoaha.

Sebaka sena sa Maaparakobo se mokhoabo hape se mothoong hoo metsi a theohelang ha bobebe malapeng a baahi haholo hobane boholo ba liforo tse tsamaisang metsi li katehile ka mabaka a fapakaneng a kenyelletsang hore baahi ba ts'oenyehileng ke metsi a lits'ila a tsamaeang ka liforo tsena, 'me a fetela malapeng, beng ba malapa a joalo ba ikhethetse ho kiba liforo tsena. Sena ke sets'oants'o seo baahi ba se bonts'itseng e le bothata bo boholo metseng ona.

E mong oa baahi ba seng ba entse khokelo ea likhoerekhoere tlas'a morero ona mofumahali 'Maneo Mahula o lebohile ntlafatsa ena haholo. A re o ne a senyeheloa haholo kaha a ne a nts'a sekoti sa lits'ila khafetsa haholo nakong ea lipula moo metsi ka lebaka la liforo tse kibehileng a neng a fella sekoting sena. A supa hore, "joale ke se ke ena le khotso le ha pula e na ha ke sa ts'oha hore sekoti se ea tlla, empa WASCO e ts'oanetse ho nyakurela tsela eo ts'ebetso ea likhoerekhoere e lefisoang ka eona kaha ha se metsi ohle a qhalloang marang rang a likhoerekhoere."

Mofumahali Thato Masiloane o tiisitse taba ena ea boiketlo ba ho hokela lipeiping tsa likhoerekhoere 'me a re tebello ea baahi ke hore motho e mong le e mong a fumane molemo morerong ona e le hore le tikoloho e neng e se e silafatsoa ke metsi a lits'ila a phoroselang hohle e hloeke.

Leha ho le joalo ho na le qholotso ea hore ba bang ba baahi ba sitoa ho fumana ts'ebeletso hang ka lebaka la hore libaka tsa bona li holimo hoo metsi a tla sitoa ho lelemella tlaase. Mofumahali Nomabandla Lephoma oa komiti ea ntlafatso ea motse o hlalositse hore ba se ba ntse ba sebetsa 'moho le WASCO le Lekhotla la Motse Moholo Maseru (MCC) ho fumana tharollo ea moshoelella tabeng ena moo tebello e leng hore ho tla etsoa meralo ea libaka tse ling moo lipeipi li tla tsamaea hore baahi ba hokele ka tsela eo metsi a tla lelemella tlaase ho qoba ho kibeha h'a likoti tsa likhoerekhoere. Tabeng ena baahi ba bonts'itse hore tharollo e tla lokela ho seka sekoa ka matla ho ipapisitsoe le boemo ba lits'a tse nyenyane tsa sebaka sena le hore mafapha a amehang a sebetse 'moho le sechaba ho se bea leseling la boemo ba litaba ka linako tsohle ho hlaola makukuno a sechaba. Taba e 'ngoe eo mofumahali Lephoma a e bonts'itseng ke hore ba bang ba baahi ha ba na thahasello ea ho hokela lipeiping tsa likhoerekhoere hobane ba re ba na le likoti tse sa nts'o-eng tse etsang khase le manyolo empa ho latela boemo ba lits'a metsi a na a lits'ila a fetela malapeng a baahi ba bang. A supa hore WASCO le 'Masepala ba ts'oanetse ho sebetsa ka thata ho ntlafatsa melao ea ts'ilafatso ea tikoloho e ka tlamang hore baahi ba metse ea litoropo haholo moo ho nang le marang rang a likhoerekhoere ba hokele teng. A re kothalletso e 'ngoe ke hore baahi ba hokeloe hang ha morero o phethetsoe kaofela 'me litefiso tsa ts'ebeletso e ncha li nts'oe khoeli le khoeli, sena se ka thusa hore batho bohle ba ka fumanang molemo mererong ea mofuta ona ba fele ba etse joalo.



*Tse ling tsa litho tsa komiti ea ntlafatso le baahi ba bang ba Thetsane - East*

Morero oa ho kenya marang rang a likhoerekhoere Thetsane East ke karolo ea morero oa Maseru oa ho ntlafatsa tsamaiso le tlhoekiso ea likhoere khoere (Maseru Waste Water Project) o kenyelletsa khaho ea lipeipi tsa likhoerekhoere Khu-betsoana, Mabote, Masowe 2 esita le khaho ea litsi tse peli tsa tlhoekiso ea likhoere khoere Masowe 2 le Agric College, le litsi tse 'maloa tsa ho pompa likhoerekhoere, o phethetsoeng selemong se fetileng.

## A promise to end struggle for every drop ha Foso

Residents of ha Foso came in numbers despite the winter chills on the morning of 26th June, 2016 for a public gathering held by the Minister of Water Mr. Ralechate 'Mokose. The purpose of the gathering was to brief the community about a government of Lesotho financed drought relief program which is aimed at providing water for Foso, Marabeng and other areas which do not have access to clean water services.

When addressing the Foso community, Minister Ralechate 'Mokose explained that he is aware of the dire need for water supply services at the area and that his Ministry which is mandated to serve the needs of Basotho with water is keen to ensure that the Foso community get access to potable water services. He indicated that the area will benefit from a drought relief program financed by the government of Lesotho to the tune of M131 million, part of which will be used to provide basic water supply services at Foso as a short term measure. The project will see construction of communal pre-paid stand pipes at strategic points across Foso while a fully fledged piped water supply for system will be expected to be carried out by the long term project, Greater Maseru Water supply.

The acting Chief Executive of WASCO Mrs. 'Mamathe Makhaola explained that the short term project is part of the Greater Maseru Water Supply project which will see among others, Foso, Marabeng and Maqhaka get water supply services. However, under the short term drought relief project one peripheral pipeline network will be set up and where it ends public stand pipes will be mounted. However, people close to the line at Marabeng and Foso will be able to connect. Mrs. Makhaola also indicated that this will have to be a collaborative effort between

WASCO, community leaders, and other community representatives to select areas where these stand pipes will be constructed. She cautioned the residents that a project of this nature requires accurate planning of the area and that people will need to shift positions of their sites to create space for the water infrastructure and many other future developments.

Speaking at the occasion, one of the residents, Mr. Ranku Moerane pointed that lack of access to clean water services is one of the greatest challenges of the community for a long time. He said this has led to poor implementation of development projects which include farming. Chief Majara Masupha echoed similar sentiments saying that for years, community leaders had knocked on doors in an effort to get commitment from relevant departments to provide water supply services at Foso, but in vain. He expressed gratitude over the promise made by minister 'Mokose saying the planned water supply initiative is a long awaited solution to the many ills of the community.

The project once allotted is expected to be completed within four to five months from August, 2016. Meanwhile, WASCO is working closely with the government of Lesotho in sourcing funds to implement the long term Greater Maseru project. Meanwhile, under the same drought relief project financed by the Government of Lesotho, interconnection works between Mokhuthu and Ramonaheng reservoirs will be done in TY to ensure that all areas within the town get Metolong water supply. In addition, the project will see interconnection of Mafeteng dams; Duma, Raleting and Rasebala where a pipeline will be constructed to increase the quantity of raw water intake at the treatment plant.



*Karolo e 'ngoe ea sechaba se bileng Pitsong, ha Foso*



*Sewer line connection construction works, ha Rankhala, Khubetsoana*

## Challenges of connecting to sewers in Maseru

The level of up take in connecting to sewer lines in areas like Khubetsoana and Mabote is very low due to a number of challenges that residents of these areas face. This was clearly revealed in a meeting of some residents of Khubetsoana, ha Rankhala that was held on 1st September, 2016 at Chief Thato Maqalika's office, in Khubetsoana Maseru.

Rankhala like many other settlements in the capital city and other towns is very dense and leaves little space for sewer lines largely because the area is not planned. While chairing a meeting between two residents who had entered into negotiations regarding opening a passageway for a sewer line, Mr Moeketsi explained that residents can fully enjoy the benefits of development projects like the Maseru Waste Water Project (MWWP) that constructed sewer lines if they work together to leave passages for such developments. One of the residents who had applied for a sewer

connection which had dragged on for months since February due to lack of space, indicated that the process of negotiating space was tedious and would discourage many to apply for sewer connection.

However, Chief Thato Maqalika indicated that there is no putting a blind eye on developments of this nature as in this day and age urban residents are shying away from old technologies that are no longer safe to humans. He said following identification of common barriers to connecting to newly constructed sewer lines since completion of the MWWP, he has established teams that are opening up passages for water and sewer network as well as electricity services, "this is because if we do not do this then these developments would just turn into white elephants", he said this as he assured the WASCO team represented in this meeting that addressing this challenge would contribute towards improving connection up-take.

For other parts of Khubetsoana like Leh-coop, connection uptake is still very low even though a few customers who have connected to sewers are in this area. Mrs. Masabata Khotle, a resident of this area explained that for her and some of her neighbours, the main challenge for not connecting to sewer lines is mainly lack of funding. "If we could get easier terms and more flexible methods of paying for connections, then we could apply for connections in numbers because we really want to stop worrying about how we dispose off our waste water", she said this when concluding her short interview with this publication.

According to a report published by UNICEF and the World Health Organisation (2008) dense settlements that do not leave spaces for sewers, wrong assessment of costs and not understanding benefits of new sanitation technologies are major barriers to connecting to sewers in most parts of the world. It is important for urban populations to understand that improved sanitation provides high returns to health outcomes. Improved sanitation facilities are defined as, "facilities that ensure hygienic separation of human excreta from human contact; connection to a public sewer; connection to a septic system; pour-flush latrine; simple pit latrine; ventilated improved

pit latrine. Not improved sanitation is; public or shared latrine; open pit latrine; bucket latrines" (JMP Joint Monitoring Programme for Water supply & Sanitation, 2015). Poor disposal and treatment of solid waste can therefore lead to exposure to pathogens which may result in severe health consequences like diarrheal diseases.

WASCO in the recent years has made strides in addressing the problem of inadequate access to waste and sanitation facilities especially in the capital city. The Maseru Waste Water project which constructed sewerage treatment plants and rehabilitated the existing one, constructed pump stations and sewer lines in areas such as Mabote, Khubetsoana, Masowe 2 and Thetsane –East is one of the interventions aimed at improving sanitation in Maseru given the unprecedented population growth in the city. The project was implemented from 2011 and the last phase (MWWP works 4) which comprises construction of on-site sanitation facilities for the destitute that reside within the Maseru City Council has taken off this year. Another initiative is the development of Maseru Sewerage and Sanitation 2035 Master Plan which provides the Company with a clear roadmap on how to tackle the challenge of sanitation facilities in Maseru.

*Concrete rings used in sewer connections*



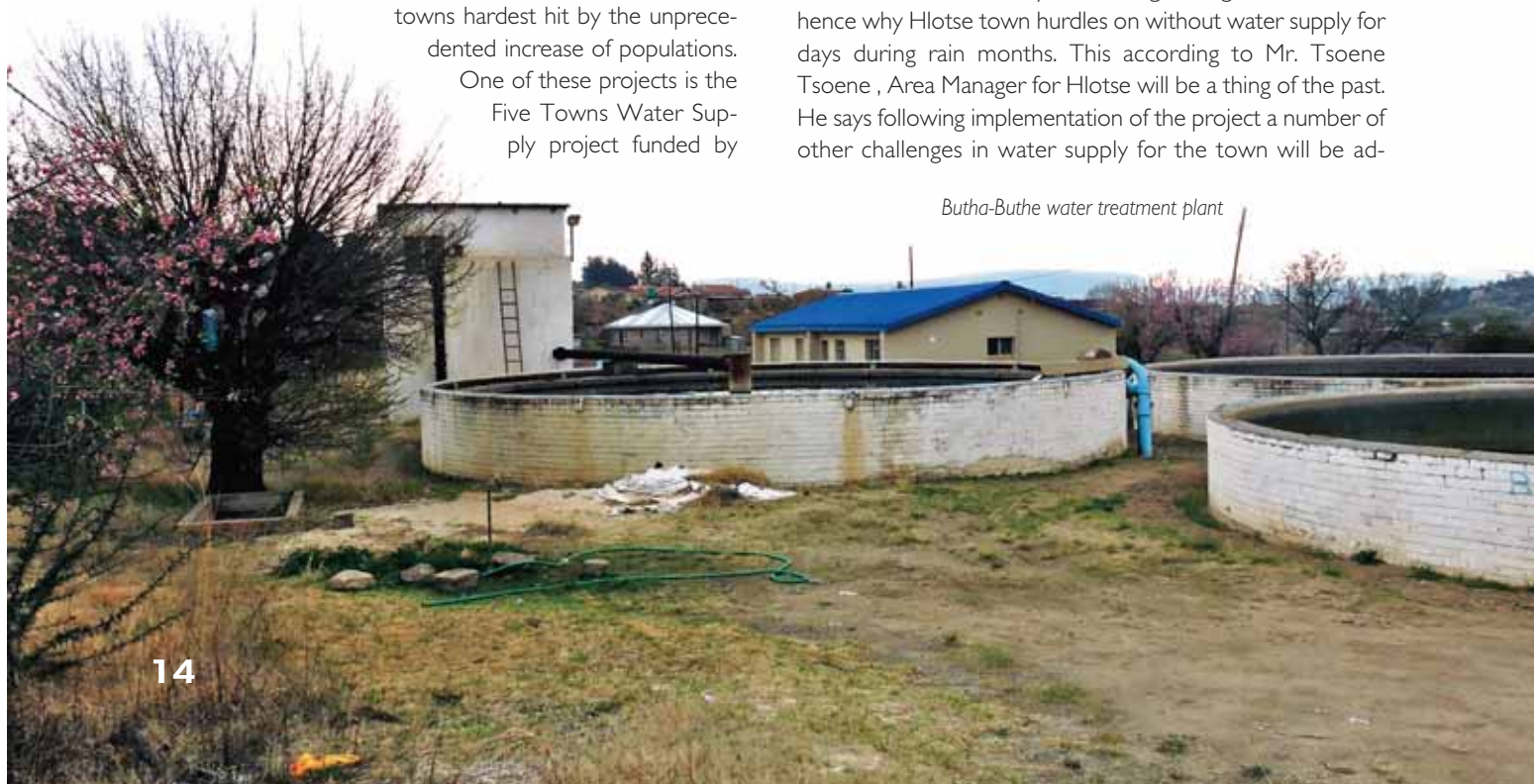
# New water supply project seeks to address water shortages in Hlotse and Butha-Buthe

Decades of declining rainfall, prolonged droughts, exploding population growth and industrial expansion, have contributed to the increase in demand for fresh water in most urban areas of Lesotho and many other countries across the globe. This has put pressure on the water utilities to come up with strategies of augmenting supply to meet the demand. In the recent years, WASCO has conceptualized and developed a number of water supply projects which are at different stages of implementation. These are mainly to address challenges of water supply for towns hardest hit by the unprecedented increase of populations. One of these projects is the Five Towns Water Supply project funded by

BADEA, Saudi Fund for Development, GoL and other financiers. According to the project manager Mr. Isaac Sebonyane, preparations to facilitate for implementation of this project in 2016/17 are at an advanced stage as bidding documents were reviewed by the financiers in August.

The project will be implemented in Hlotse and Butha-Buthe this year. Mr. Sebonyane explained that a fully fledged water supply system will be constructed and it will entail treatment plant, reservoirs, pump stations and a network of transmission mains. This improvement is a huge milestone because the treatment plant will be able to produce an adequate amount of water to respond to the growing demand while the existing package plant only produces 2 mega litres of water per day and as a result, a most parts of Hlotse urban still do not have access to clean water supply. In addition, with the existing infrastructure which was designed to treat turbidity of 50 NTU treatment process comes to a halt during rainy seasons because the turbidity levels can go as high as 1000 NTU, hence why Hlotse town hurdles on without water supply for days during rain months. This according to Mr. Tsoene Tsoene, Area Manager for Hlotse will be a thing of the past. He says following implementation of the project a number of other challenges in water supply for the town will be ad-

*Butha-Buthe water treatment plant*







*Sedimentation tank- Butha-Buthe water treatment plant*

dressed and these include lack of adequate storage and water shortages across the town during high demand summer months. He says they will also be able to expand services to include those areas which are within the urban boundary but do not have potable water services.

The Project will also be implemented in Butha-Buthe, a town which in recent years has grappled to produce enough water for the urban population. This resulted in rampant water shortage incidents in some parts of the town especially the high laying areas like Kubake. The project Manager for Five Towns explained that since the current source of raw water Moroeroe stream runs dry quickly, an alternative source of water under this project has been identified as the Hololo river which studies indicated that it can withstand drought condition better than the current sources used in the district. Mr. Lintsi Area Manager for WASCO Butha-Buthe applauds this move and says the current water system is outdated and even though it works on maximum capacity, it is characterised by low pressures and unreliable supply for some parts of the town. He says through this project areas

like Lerallaneng, and Mabuthile will get improved supply while areas like Khapung, ha Chepisele (high laying part) and ha Malaria (shopping centre area) will get reticulation network and will enjoy water supply for the first time.

Five Towns Water Supply Project was also originally meant to construct a treatment plant at Makhaleng river in Mohale's hoek. "It was planned in such a way that water was also to be transmitted to Mafeteng, but the costs implications are just too big and WASCO will look into other alternative means of augmenting water supply in both towns," Mr. Seboniane said this while also stating that due to financial constraints the project will not be implemented this financial year. But for Hlotse and Butha-Buthe implementation will be in full swing once the financiers approve the bidding process. However, a lot of ground work has been done to inform community leaders of areas that will be directly affected by the construction works. Community public gatherings will also follow and WASCO appeals to communities within the project areas to fully participate as this will enable the smooth implementation of the project.

# Tharollo qholotsong ea phepelo ea metsi Mohale'shoek

Mohale's hoek joalo ka e 'ngoe ea litoropo tsa litereke ka har'a naha e tjametsoe ke qholotso e kholo ea keketseho ea sechaba ka sekhahla se seholo hoo lits'ebeletso tse kang tsa phepelo ea metsi li nonyetsehileng libakeng tse ling. Ke ka lebaka lena selemong sa 2016/17 sa lichelete, k'hamphani e tla phethahatsa morero o moholo oa ho matlafatsa mothamo oa metsi nokeng ea makhaleng ka ho sebelisa lipeipi tse khang metsi tlaase ho mpa ea noka (river bed). Phethahatso ea morero ona e thakotsoe ka Phupu e le ho fumana mekonteraka e ka iketelang ho etsa ts'ebetso.

Ho ea ka mookameli lefapheng la meralo ea mesebetsi e meholo (Manager Design Engineering) Monghali Lebakeng Phooko morero ona o kenyetseha har'a tse ling ho kha metsi a tlaase nokeng ho entsoe marang rang a lipeipi tse a isang moo a bokelloang bakeng sa tlhoekiso. O boletse hore molemo o moholo ke hore metsi ana a tlaase botebong ba noka a boleng bo botle kaha a se na ts'ilafalo e ngata kahoo lits'enyehelo tsa tlhoekiso ea metsi li tla ba tlaase. Molemo o mong ke hore le

nakong ea komello ha noka e se na phallo e lekaneng ea metsi, mokhoa ona o tla etsa hore metsi a nne a be teng.

Ho sa le joalo, ha a bua le komiti ea Mohale'shoek ea metsi phuthehong ea la 22 Phupu, 2016 mookameli oa WASCO Mohale's hoek monghali Soai Masoetsa o hlalositse hore mothating ona Makhaleng ke ona mohloli o moholo oa metsi toropong ena kaha e hlahisa boholo ba metsi a hlokoang ke toropo. O ne a bua sena khahlanong le maikutlo a reng WASCO e batle 'me e sebelise mehloli e meng e kang liliba le liborehole, kaha a re mehloli e na e hlahisa metsi a manyenyane haholo hoo a ke keng a etsa phetoho e bonahalang phepelong ea metsi. A re leha ho le joalo morero oo a o chaellang monoana ke o ntlafatsang mothamo oa ho kha metsi nokeng ea Makhaleng, ke ka lebaka lena a thoholelit-seng morero oa ho etsa marang rang a khang metsi tlaase ho mpa ea noka. A tiisetse komiti hore sena se tlo ntlafatsa phepelo ea metsi hoo libaka tse phahameng tse neng li se li sa fumane metsi ka lebaka la sekhahla sa ho hola h'a toropo tse kang ha 'Mapotsane, Thoteng le Kubake li tla fumana molemo ka phepelo e ntlafatseng ea metsi.

*Noka ea Makhaleng*





*Sebaka seo ho khuoang metsi nokeng ea Makhaleng*

Tebello ke hore morero ona o phethahale selemong sena sa 2016/17 'me monghali Phooko o tiisitse hore sehlopha sa litsebi tsa WASCO se ikarabellang mererong ea mofuta ona se tla ts'oara ka thata ho lisa ts'ebetso ea mokonteraka hore marang rang ana a lipeipi a ahoe ka tselo e nepahetseng ho ipapisitsoe le noka ea Makhaleng e le hore morero o tli' o fele o phethe sepheo sa ona.

Mothating ona sehlopha se sebetsanang le moralo ona se qalile ts'ebetso ea ho fumana mokonteraka e ka fanang ka ts'ebetso ena 'me mothati o hlahamang o tla its'etleha ntlheng ea boiphihlelo ba mekonteraka e bonts'itseng thahasello.

Ho hlakile hore litoropo tse ngata lefats'eng li tobane le qholotso e kholo phepelong ea metsi ka lebaka la kholo e phahameng ea sechaba Qholotso 'ngoe ke mehlopi ea metsi a hloekileng e ntseng e fokotseha 'me le e teng e tjametsoe ke ts'ilafalo. Leha ho le joalo ba ikarabellang ba ts'oere ka thata ho fumana mekhoe ea morao ea phepelo ea metsi e nt-lafetseng e le metsi a boleng bo amohelhang a bile a lekana sechaba sa litoropo. Liphuputso tsa litsebi litabeng tsena li bonts'a hore ho kha metsi ka marang rang a lipeipi tlas'a mpa ea noka ke e 'ngoe ea litharollo phepelong ea metsi lefats'eng libakeng tse sebelisang linoka e le mehlopi ea metsi (Journal of Mechanical and Civil Engineering 2013).

## 'Mino oa bolumeli o hlabolla maikutlo; ntate Bolofo

Lilemo tse ka bang mashome a mabeli tse fetileng, keha sehlopha sa 'mino oa bolumeli oa kereke e K'hatholike sa MaCecilia a St. Paul se qala ho hatisa letlapa la pele. Monghali Nkelelloe Francis Bolofo ea sebetsang setsing sa tlhahiso le tl-hoekiso ea metsi Butha-Buthe o bapetse karolo e kholo nt-lafatsong ea sehlopha ho tloha ka nako eo, ho fihlela joale. Ha a phura leshoetla le leselinyana la WASCO ka seabo sa hae 'minong, monghali Bolofo o boletse hore o bile le lerato la pina ho tloha lilemong tse tlaase ba sa bina "serobolela" e le bacha Makhileng, Taung Mohale'shoek. Tlhase ena e ile ea tuka hoo sekolong le kerekeng monghali Bolofo a ileng a itahlela ka matla pineng. Mosebetsi o ile oa mo bea seterekeng sa Butha-Buthe ka bo 1990 'me ke moo a kopaneng le sehlopha sa MaCecilia a St. Paul.

Lilemo tse fetang mashome a mabeli sehlopha sena se sa itl-homme pele 'minong 'me ntate Bolofo o utullotse lekunutu la bona. "Kaha sehlopha sa rona e le sa 'mino oa bolumeli re ithlopha haholo ha re tli' o binela batho, re rapela ka matla e le hore 'mino ona o khotsofatse batho moeeng, o hlabolle, o folise joalo kaha barati le bats'ehetsi ba sehlopha ba bolela hore o etsa seo," o boletse joalo monghali Bolofo ha a bua ka lebaka leo le kajeno batho ba ntseng ba rata sehlopha sena ho bile ho sa natse puo eo ba e buang joalo kaha a re ba bang ba bats'ehetsi ba bona ba hlaha Eastern Cape le Kwazulu Natal, Afrika Boroa.

Lebaka le leng le etsang hore sehlopha se 'ne se hole 'me litho li tlamahane ka lerato le har'a liqholotso ke ho kena mererong ea ho thusa batho ba nang le mathata a fapakaneng ka lithapelo kapa hona ho bina ho etsa chelete e hlokalalang ho fana ka ts'ehetso ea mofuta futa.

"Re tsamaile boholo ba libaka Southern Africa re sebetsa le mekhatlo ea thekolohelo, 'me Lesotho mona re ile ra sebetsa haholo le nkhofo 'Mamohato ka mekhatlo oa Hlokomela Bana, re etsa mekete ea lipina holong e kang ea

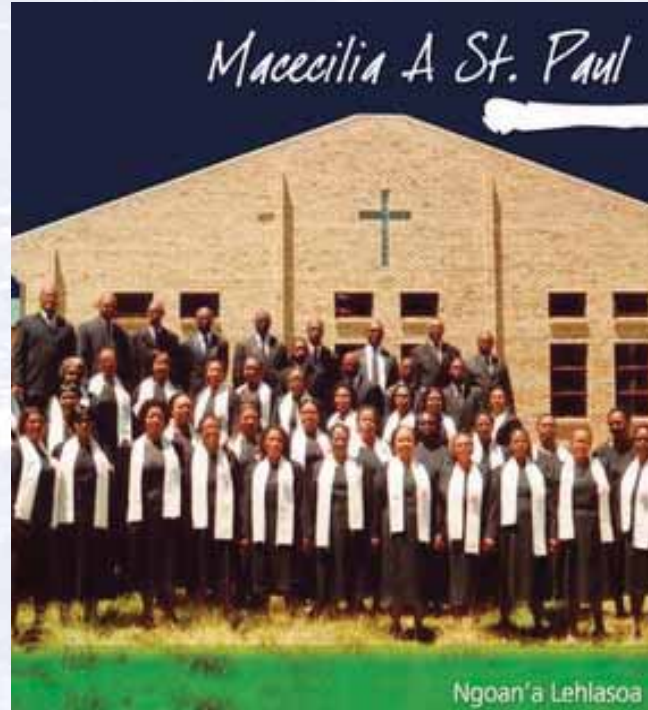
'Manthabiseng ho phahamisa mokotla oa mokhatlo. Ba-sotho ba boetse ba tla hopola seabo sa sehlopha kotsing e neng e be teng Peka lilemong tsa ho feta moo re neng re etse chelete ho fumanela ba neng ba amehile kotsing eo li wheelchair.'

Sehlopha sa MaCecilia a St. Paul se nts'itse litlabolane tse kang "Romela moea o halalelang", "Selebale mohau" le "Molimo o ntahletseng". Tsena ke tse ling tsa lipina tseo monghali Bolofo a ileng a kenya letsoho boqaping ba tsona, haholo a sebelisa lentsoe la hae la baso ho fetisa molaetsa o amanang le lipina ka mokhoa oa thapelo le ho roka. O re molaetsa oa 'mino oa bona o hlaha boholo ka har'a Bebele 'me ka kutluiso ea molaetsa maikutlong le botebong ba pelo le ho latela litaba tseo ba fetang har'a tsona ba atleha ho khobokanya maikutlo ho bopa pina.

Motsamaisi oa sehlopha sa MaCecilia a St. Paul, monghali Phofu Silvester o tiisitse hore monghali Bolofo ke setho se matla sa kereke le sehlopha, 'me ba thohetsa seabo sa hae se matla lilemo tse ka bang mashome a mabeli a le ka har'a sehlopha. A re, "sehlopha se eme tjena le kajeno ke ka batho ba ts'oanang le ntate Bolofo, o na le borapeli bo matla, o tseba ho hlapolla mangolo 'me le likhohalletso tsa hae ke tse ahang sehlopha."

Bacha ba nang le thahasello ea ho kena lihlopha tsa 'mino oa bolumeli ba khohalletsoa ke linkhekhe tsena hore ba lumele lithutong tsa bolumeli pele, e le hore ba kene 'mino ona ba utloisisa molaetsa oo ba o fetisetsang sechabeng le hore ba lumelle Molimo hore a sebelise talenta ea bona. Ba ts'oanetse ho qoba ka litsela tsohle ho ba le lenyora la chelete ho feta ho mamela Molimo hobane 'mino oa bona o ke ke oa atleha.

Sehlopha sa MaCecilia a St. Paul ke sa pele sa ho hatisa 'mino oa MaCecilia ka har'a naha. Kajeno ba tsoela pele ho hatisa le ho fana ka maele ho lihlopha tse qalang ho hatisa le ha ba lahlehetsoe ka lebaka la lefu ke tse ling tsa litho tsa sehlopha ho kenyetse le sebini le seqapi sa 'mino se neng se na le talenta e kholo monghali Lebohlang Molefi.



MaCecilia a St. Paul ho e meng ea mekete ea 'mino

# Consumer's Forum

Na u moahi oa Maseru libakeng tsee; Thetsane East, Khubetsoana Leh-coop, Nts'irele, Masetlaokong, Ngoana oa Ila, kapa ha Mabote. Haeba ho joalo o na le monyetla oa ho hokela lipeiping tsa WASCO tsa likhoerekhoere kaha morero oa ho kenya marang rang a lipeipi tsa likhoerekhoere o phethetsoe ka katleho libakeng tsena.

## Potso:

Hore ke hokele likhoerekhoere ke ts'oanela ho etsa joang?

## Karabo:

U ts'oanela hore ebe u iketselitse plumbing 'me metsi a teng ka tlung

## Potso:

Nka etsa joang ho etsa kopo ea ho hokela

## Karabo:

U tla ofising ea WASCO customer service ho etsa kopo u ts'oere M50 le kopi e hlapants'itsoeng ea tokomane ea boitsebiso 'me u tseba nomoro ea hau ea account ea metsi.

## Potso:

Kamorao ho moo ke etse joang?

## Karabo:

WASCO e tla u fa monyetla hona letsatsing leo ho u bonts'a 'mapa oa sebaka sa heno 'me o supe sebaka seo u batlang ho se hokela. Liofisiri tse ikarabellang li tla metha sebaka sena ho tloha lipeiping tse kholo e be u fumana quotation kapa ha u

sitoe ho supa sebaka sa hau, WASCO e tla etsa liphuputso ho metha.

## Potso:

Litefiso tsa khokelo li eme joang?

## Karabo:

Litefiso li tsamaea ka bolelele ba sebaka ho tloha lipeiping tse kholo

6 – 30m M 3 500

30 – 90m M 4 500

## Potso:

Chelete ee ke e lefa joang?

## Karabo:

U ka lefa hang liofising tsa WASCO (cashiers) e be u hokeloa hang ha u phethetsoe tefello ena.

## Potso:

Hana molemo o moholo oa ho hokela lipeiping tsa likhoerekhoere ke o fe?

## Karabo:

U baballa tikoloho hape u boloka chelete. Mohlala ka khoeli u ka lefa M 8.25 bakeng sa lilitara tse ling le tse ling tse 1000 tsa metsi ao o a sebelisitseng (M 41.25 ka khoeli bakeng sa lilitara tse 5000 tsa metsi). Empa ha u sebelisa sekoti septic/conservancy tank 'me u e hula ka khoeli u sebelisa bonyane M380 per load.



# Tataiso ka ho aha haufi le lipeipi tsa metsi kapa tsa likhoerekhoere

## Tokomane ea tumello ea ho aha

Ke boikarabello ba mang le mang ea batlang ho aha, ho eketsa ntlo kapa ho teratela ka lerako kapa ntlafatso e feng le e feng e amanang le ho aha, ho fuputsa hore na sebakeng seo a batlang ho etsa ntlafatso ea mofuta ona, ha ho na lipeipi tsa metsi kapa tsa likhoerekhoere. Ka lebaka lena motho ea joalo o lokela ho etsa kopo ho Lekhotla la Motse Moholo Maseru (MCC) ha a phela Maseru kapa a etse kopo e joalo Osing ea 'Musi oa Setereke toropong eo a leng ho eona.

Tokomane ea tumello ea ho aha ha e fane ka tokelo ea hore motho a ahe hau kapa holim'a lipeipi tsa metsi kapa tsa likhoerekhoere. Ho tšoanetse hore moaho o be bonyane limithara tse tharo ho tloha lipeiping. Lipehelo tsena li ama mefuta eohle ea lintlafatso tsa moaho leha e ka ba ho eketsa ntlo e teng, ho aha ntlo ea kolozi kapa sekoti sa metsi a litšila tseo hangata li sa etsetsoeng moralo, empa u tšoanela ho fumana tokomane ea tumello ho netefatsa hore ha u ahe pel'a kapa holim'a lipeipi tsa metsi kapa tsa likhoerekhoere.

## Ho tlosa lipeipi

Haeba u rera ho aha pela lipeipi tsa metsi kapa likhoerekhoere, u tla tšoanela ho lefella ho tlosoa hoa lipeipi tsena hore lie sebakeng se seng, haeba ho lumelleha. Empa ha sena se sa lumellehe, u ke ke oa fumana tumello e joalo. Ho bohlokoa hore o hlokomelise WASCO hang ha u hlokomela hore sebaka seo u batlang ho aha ho sona se pela thepa ea K'haphani. Ha u sa etse sena, morero oa hau o tla thisa kapa u qetelle u le bothateng ba hore lipeipi li phahlohe 'me li u senyetse. Haeba WASCO e hloka ho etsa tokiso lipeiping tse joalo, thepa ea hao e ka ameha 'me K'haphani ha e nke boikarabello tšenyong e ka hlahang boemong bona.



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## Bohloeki le pokello ea metsi a hloekileng ka mokhoa o bolokehileng ho sireletsa bophelo

Metsi a litšila a tšoanetse ho qhaloa kapa ho sebelisoa hape ka mokhoa o bolokehileng, a se ke a fetoloa setsiketsi sa litšintši, monoang le likokonyana tse ling tse tsamaisang mafu. WASCO e lumela hore phano ea metsi a hloekileng ka boeona ha e ea lekana ho etsa hore bophelo bo bolokehe. Ke ka hoo e khothaletsang bohloeki malapeng le tikolohong hore Basotho ba phele hantle ba sa hahlameloe ke mafu a bakoang ke tikoloho e sa hloekang.

Tse ling tsa litloaelo tsa bohloeki malapeng, tse ka thusang ho qoba mafu ke tse latelang:

- Metsi a tšoanetse ho khuoa ka linkho tse hloekileng tse koahetsoeng'me a lule ka har'a linkho tse koahetsoeng hantle
- Metsi a nooang a bolokoe linkhong tse makhetha tse etselisoeng feela metsi a nooang e seng tse etsang mesebetsi e meng e fapaneng
- Mokhoa oa ho kha metsi a noang e be o satlo a silafatsa
- Sebelisa sesepa ho hlapa matsoho ha u qeta ho sebelisa ntloana qoba ho ts'oara lijo, lijana le ho pheha o sa hlapa
- Lijana le libelisoa tse ling tsa ho pheha li tšoanetse ho hlatsua le ho beoa sebakeng se sireletsehileng kamor'a ho sebelisoa
- Qhalla metsi a litšila moo a so tlo baka bohlasoa le ho nkhisana sebaka hobane tseo litla ama bophelo ba batho, le liphoofolo
- Libakeng tseo Lekhotla la Toropo le phuthang lithole; lithole tse joalo li tšoanetse ho ts'eloa hantle moqomong o koaheloang
- Meroho e lahloang e ka tšeloa sekoting kapa serapeng 'me ea sebelisoa e le manyolo
- Mekotla ea polasitiki, makotikoti, khalase, maselinyana le lipampiri li ka tseteloa sekoting se koaheloang
- Likoti tsa lithole li tšoanetse ho ba hole le mehloli ea metsi a nooang



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# Notice: Notice: Notice

Dear Customer,

## New Water Tariff Structure Announcement

Please be informed that the water tariffs as approved by LEWA have changed as follows:

Standing charge for domestic customers	<b>OLD</b> M40.90 M21.93	<b>NEW</b> M40.90 M0.00 for Band A
Domestic Customers - Water:		
<b>BAND</b>	<b>OLD RATES</b>	<b>NEW RATES</b>
A. 0 TO 5 Kiloliters	M4.51	M4.90 per 1000 liters
B. >5 TO 10 Kilolitres	M7.64	M8.31 per 1000 liters
C. >10 TO 15 Kilolitres	M13.42	M14.59 per 1000 liters
D. ABOVE 15 Kilolitres	M18.50	M20.12 per 1000 liters
Standpipe customers		M6.11 M6.64
Standpipe standing charge	M0.00	M0.00
Non Domestic Customers – Water		
Standing charge for non domestic excl. government, Schools & churches :	M393.39	M393.39
charge for government & Schools	M272.35	M272.35
Standing charge for churches (religions)	M196.70	M196.70
All Consumption (industries, business, government)	M12.21	M13.28
All Consumption (schools, churches)	M12.11	M13.17

All types of customers - Sewerage

The sewerage is charged M9.70 on 85% of water consumed

The non-waterborne sewerage is charged M9.70 on 60% of water consumed

These tariffs will be effective from the 1st April, 2016

## WASCO Management

WASCO has assumed that water returned to sewers is 85% of kilolitres billed.

'Mamathe Makhaola (Mrs.)

Chief Executive a.i