



FOR IMMEDIATE RELEASE

WASCO INTRODUCES ONCE-OFF AMNESTY PROGRAMME FOR ILLEGAL CONNECTIONS AND LONG-OUTSTANDING DEBTS

Maseru, Lesotho – 23 June 2026 – The Water and Sewerage Company (WASCO) wishes to inform its valued customers and the public of a once-off Amnesty Programme aimed at encouraging the regularisation of illegal water connections and assisting customers with long-overdue outstanding balances.

The Amnesty Programme will run from 1 July 2026 until 31 October 2026 and provides customers with a unique opportunity to come forward voluntarily and resolve outstanding issues without fear of penalties or legal action.

Under the programme, customers with illegal water connections may regularise their connections during the amnesty period without incurring penalties or being referred for prosecution. WASCO encourages all customers who may have unauthorised connections to seize this opportunity and become compliant with the Company's regulations.

In addition, for customers with more than 60 days debt as of 31 March 2026, may apply for a once-off debt amnesty. Approval of debt amnesty applications will be subject to WASCO's verification process and compliance with any payment arrangements or conditions communicated during the application process.

Speaking on the initiative, WASCO Credit control Manager – Ms. Tselane Mohapi stated that the amnesty programme reflects the Company's commitment to providing customers with a fair opportunity to rectify past irregularities while strengthening the sustainability and integrity of water service delivery.

"This amnesty programme is intended to encourage voluntary compliance and provide relief to customers facing challenges in settling overdue accounts. We urge all eligible customers to take advantage of this limited-time opportunity before stricter enforcement measures are implemented," she said.

WASCO wishes to emphasize that strict enforcement measures against illegal connections and unpaid accounts will commence immediately after the amnesty period expires on 31 October 2026. Customers who fail to regularise their connections or make arrangements regarding their arrears shall face penalties or other legally enforceable action in accordance with applicable laws and regulations.

Customers requiring further information or assistance are encouraged to contact the WASCO Public Relations Office, the Toll-Free Number 8002 2011, or Telephone Number 5200 2000.

About WASCO

The Water and Sewerage Company (WASCO) is mandated to provide reliable, affordable and sustainable water and sewerage services to communities across Lesotho. The Company remains committed to improving service delivery and promoting responsible water use for the benefit of all customers.

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